

EtherNet/IP™

User Manual





Contents

Preface	3
Terms of use	4
Revision overview	5
Connection diagram	6
Applicable for: LA33, LA36, LA37, LA76 and LA77	6
Applicable for: LC3 IC	7
I/O specifications	8
Parallel	9
Getting started	11
Power supply	11
Configuration	11
Parameters to be verified by Actuator Connect™	12
Adapter settings	13
Command examples	14
General run prerequisites	14
Run the actuator outwards	
Run the actuator to target position (150 mm)	
Clear error in overcurrent situation	17
Assembly data	18
Assembly Data Output	
Assembly Data Input	
Assembly Data Input (Parallel feedback)	
Error codes	23
Parallel error codes	24
Contacts	26

Preface

Dear User,

We are delighted that you have chosen a LINAK® product.

LINAK systems are high-tech products based on many years of experience in the manufacture and development of actuators, lifting columns, desk frames, electric control boxes, controls, batteries, accessories and chargers.

This User Manual does not address the end user. It is intended as a source of information for the equipment or system manufacturer only, and it will tell you how to install, use and maintain your LINAK electronics. The manufacturer of the end product has the responsibility to provide a User Manual, where relevant safety information from this manual is passed on to the end user.

We are convinced that your LINAK product/system will give you many years of problem-free operation.

Before our products leave the factory, they undergo both function and quality testing. Should you, nevertheless, experience problems with your product/system, you are always welcome to contact your supplier.

LINAK subsidiaries and some distributors situated all over the world have authorised service centres, which are always ready to help you. Locate your local contact information on the back page.

LINAK provides a warranty on all products. (See warranty section).

This warranty, however, is subject to correct use in accordance with the specifications, maintenance being done correctly, and any repairs being carried out at a service centre, which is authorised to repair LINAK products.

Changes in installation and use of LINAK systems can affect their operation and durability. The products may only be opened by authorised personnel.

This User Manual has been written based on the present technical knowledge. LINAK reserves the right to carry out technical modifications and keeps the associated information updated.

LINAK A/S



Terms of use

LINAK® takes great care in providing accurate and up-to-date information on its products. However, the user is responsible for determining the suitability of LINAK products for a specific application.

Due to continual development, LINAK products are subject to frequent modifications and changes. LINAK reserves the rights to conduct modifications, updates, and changes without any prior notice. For the same reason, LINAK cannot guarantee the correctness and actual status of imprinted information on its products.

LINAK uses its best efforts to fulfil orders. However, for the reasons mentioned above, LINAK cannot guarantee availability of any particular product at any given time. LINAK reserves the right to discontinue the sale of any product displayed on its website or listed in its catalogues or in other written material created and produced by LINAK, LINAK subsidiaries, or LINAK affiliates.

All sales are subject to the 'Standard Terms of Sale and Delivery for LINAK A/S' available on LINAK websites. LINAK and the LINAK logotype are registered trademarks of LINAK A/S. All rights reserved.



Revision overview

Edition 3

LA14 and LA25 removed	Page 6
LA33 added	Page 6
Information about separate supplies added	Page 10
Adapter settings updated	Page 13
'Command examples' section updated	Page 14-16
'Assembly data' section added	Page 17-20

Edition 2

Item number for cable kit added	Page 6-7
'Manual run' changed to 'Extends actuator' and 'Retracts actuator'	Page 6-8
'Service interface' changed to 'Parallel communication'	Page 6-8
'Service interface GND' changed to 'Parallel GND'	Page 6-8
'V DC' added	Page 6-8
Information about separate supplies added	Page 6-8
'Parallel' section updated	Page 9-10
Power supply table updated	Page 11
'Parameters to be verified by Actuator Connect™' updated	Page 12
'Run out command' changed to 'Command examples'	Page 14
'Communication sequence' changed to 'Run the actuator outwards'	Page 14

Edition 1

New document

Connection diagram

Applicable for: LA33, LA36, LA37, LA76 and LA77

BROWN		
1 2 4* 3 5	Extends the actuator Retracts the actuator Split power supply V DC Parallel data Parallel GND	2 5 3 M12
1 2 3 4	ETH_TX+ ETH_RX+ ETH_TX- ETH_RX-	1 2 2 4 M12



The physical layer conforms to the IEEE 802.3-2018 standard with communication speeds of 10 Mbps and 100 Mbps, respectively. Cable length is reduced to = 100 m without repeater, as determined by IEEE 802.3-2018.

This approach is used to maintain power on the intelligent part of the actuator. In case the main supply is disconnected, split power supply allows e.g. that the position is maintained. The main supply may be disconnected for reasons related to safety, maintenance or installation.



Actuator Connect™ is available for EtherNet/IP™ actuators and can be used for:

Diagnostics, manual run and configuration. The newest version is available online here.



Connect the actuator to Actuator Connect via a USB adapter cable (must be purchased separately) to enable and configure various features.

Item number for cable kit: 0367996

^{*} Split power supply and motor supply (Brown), which refer to a common GND (Blue).

Connection diagram

Applicable for: LC3 IC

)



The physical layer conforms to the IEEE 802.3-2018 standard with communication speeds of 10 Mbps and 100 Mbps, respectively. Cable length is reduced to = 100 m without repeater, as determined by IEEE 802.3-2018. The wiring conforms to the T-568A standard.

This approach is used to maintain power on the intelligent part of the actuator. In case the main supply is disconnected, split power supply allows e.g. that the position is maintained. The main supply may be disconnected for reasons related to safety, maintenance or installation.



Actuator Connect™ is available for EtherNet/IP™ actuators and can be used for:

Diagnostics, manual run and configuration. The newest version is available online here.



Connect the actuator to Actuator Connect via a USB adapter cable (must be purchased separately) to enable and configure various features.

Item number for cable kit: 0367996

^{*} Split power supply and motor supply (Brown), which refer to a common GND (Blue).

I/O specifications

Input/Output	Specification	Comments		
Description	The communication protocol conforms to the IEEE 802.3-2018 Ethernet standard with communication speeds of 10 Mbps and 100 Mbps.	EtherNet/IP		
	Connect Brown to positive	Note:		
Brown	24/48 V DC	Do not change the power supply polarity on the Brown and Blue wires!		
		Only for powering the motor driver module.		
Blue	Connect Blue to negative GND	Power supply GND is electrically connected to the housing through a capacitor and resistor in parallel.		
PIN out	Data cal	ble M12 - 5-pin male		
		The signal becomes active at:		
Pin 1	Extends the actuator	$V_{IN} > 67\%$ of V DC		
		The signal becomes inactive at:		
Pin 2	Retracts the actuator	V _{IN} < 33% of V DC		
11112	Retracts the actuator	Input current: 10 mA		
		Split power supply:		
	Split power supply V DC	24 V DC with ≈28 mA current consumption. 48 V DC with ≈16 mA current consumption.		
Pin 4		The split power supply uses the common GND from the power supply (Blue).		
		Split power supply is only for powering the communication of the integrated controller.		
Pin 3	Parallel data	The Parallel drive function will support up to 8 actuators running simultaneously. It is possible to run Parallel with a main power supply or separate power supplies.		
Pin 5	Parallel GND	If separate supplies are used, they must have the same potential, and the power supply GND (Blue wires) must be connected in the common ground.		
PIN in	Data cable M12 - 4-pin female			
Pin 1	ETH_TX+	1		
Pin 2	ETH_RX+			
Pin 3	ETH_TX-			
Pin 4	ETH_RX-			
PIN in	RJ45 (Only f	for LC3 IC)		
Pin 1	ETH_TX+ ETH_RX+			
Pin 3				
Pin 2	ETH_TX-			
Pin 6	ETH_RX-			

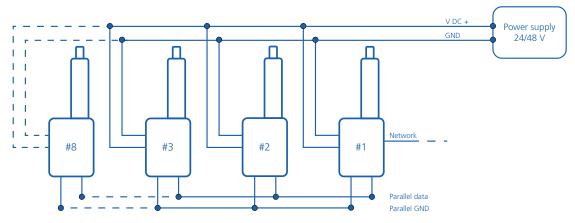
Parallel

The industrial LINAK® actuators can be ordered with parallel functionality. If this feature is enabled, it is possible to run up to 8 actuators in a parallel system with just one actuator occupying an Ethernet port connection. The system works as a critical parallel, meaning that all actuators must be present in the system and have the exact same configuration (both mechanical and software functionality).

Below is a checklist to ensure that the system operates as intended:

Action	Description
Set up parallel in Actuator Connect™	Each actuator must be configured to operate in parallel (2-8 actuators). This can be set up using the Actuator Connect tool.
	Please note: In some cases this is pre-configured from factory.
Wire up the system	The actuators feature internal communication for parallel synchronisation and error codes.
Check cable lengths	Keep the total length of the communication line below 40 meters to avoid communication dropouts.
	In a parallel system with 8 actuators this would result in signal cable lengths of <5 metres.
	The system can be designed with either one main power supply or it can be supplied by individual supplies corresponding to the number of actuators in the system.
Check power supply	Please respect actuator specifications regarding voltage level and current consumption!
	Make sure that the power supplies have a common GND and the same potential.

Option 1 - A simple parallel setup



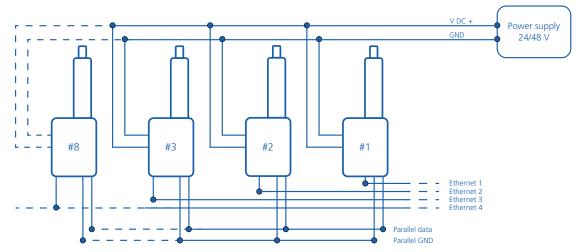
In a simple parallel setup there is only one actuator connected to the network. This actuator receives run commands and shares data with the controller. The remaining actuators in the system are only connected to internal parallel communication. This way, the internal communication ensures that the system operates in parallel and stops in case of an obstacle, or when other errors occur on one of the actuators.

The actuators share simple error messages with the master, which can be distributed via the network.



Parallel

Option 2 - Bus communication on all actuators



If there is a need for e.g. monitoring the real-time data of each actuator, it is possible to connect all actuators as nodes to the network. This will provide comprehensive usage data, which can be used to enhance performance in the application. Similar to option 1, this requires that all actuators are connected to internal parallel communication.

It is also possible to use two separate power supplies in parallel under the condition that they have the same voltage and wattage output. It is essential that both power supplies share a common ground connection (Blue wire).

Getting started

This section further describes how to communicate with LINAK® EtherNet/IP™ actuators and contains examples of typical user scenarios and application solutions. All examples include references to registers which are further described in detail below.

Power supply

EtherNet/IP actuators are available with the following supply voltage range: 24 and 48 V DC. The accepted supply voltage range is specified for the version as shown below:

Cumply valtage	Function	Voltage range		nge
Supply voltage	runction	V _{IN}	V _{TYP}	V _{MAX}
24 V	Motor	18 V	24 V	32 V
24 V	EtherNet/IP communication	10 V	24 V	39 V
48 V	Motor	36 V	48 V	58 V
	EtherNet/IP communication	10 V	48 V	60 V

For more information about wiring/connector, please see the connection diagram.

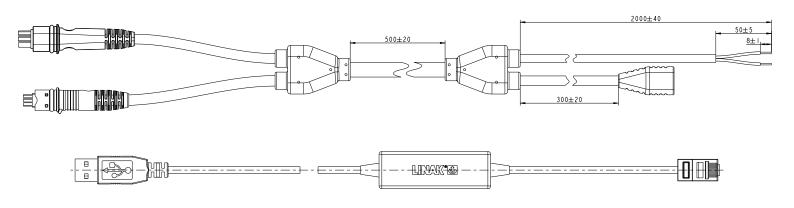
Configuration

Before being integrated into a EtherNet/IP system, a few of the actuator parameters must be checked and eventually changed. This preparation is done via the use of the configuration tool Actuator Connect $^{\text{m}}$ and guarantees that the actuator is able to execute basic functionality.

Further fine-tuning may be required to fulfil system or application requirements. Via this tool it is also possible to access historical usage data and real-time monitoring.

Valid for LA33, LA36, LA37, LA76 and LA77:

A separate configuration cable (item no. 0367996) is required to use Actuator Connect on a PC. This cable must be connected to the 6-pin and 9-pin connector on the actuator side. On the opposite side, power must be applied to the flying leads, and the USB connector must be inserted into your PC.





For more information about wiring/connector, please see the connection diagram.

Parameters to be verified by Actuator Connect $^{\text{TM}}$

Parameters	Description	
DHCP	DHCP is a client/server protocol that automatically provides an IP address.	
	If enabled: below parameters are not configurable	
IP Address	Set the device IP address to a unique address in the network.	
IP Address	192.168.1.10 (Default)	
Subnet mask	Set the subnet mask.	
Subilet Hidsk	255.255.255.0 (default)	
Catoway	Set the gateway.	
Gateway	192.168.1.1 (default)	



Adapter settings

Depending on controller (Scanner) there are different ways to configure the adapter settings (Actuator). Some may accept EDS files, and others will need you to input the values manually. EDS file is downloadable at www.LINAK.com

Setting up the scanner for adapter manually

Follow the example on the next page to complete the startup procedures necessary for successful communication with a LA36 EtherNet/IPTM. Output and Input Assembly are run by Implicit commands, while Configuration Assembly and Diagnostics are run by Explicit commands.

All necessary adapter settings written in the table below can be found in the EDS file.

Adapter Settings (Startup Procedures)		
Parameters	Value	Description
Adapter IP address	192.168.1.10	IP address of the actuator
Vendor ID	1538	LINAK
Product Type	12	Communication adapter
Product Code	36	LA36 (Adjust value according to your product)
Major Revision	1	Revision of adapter
Minor Revision	4	Revision of adapter
RPI (Requested Packet Interval)	100 ms	Update rate
Configuration AssemblyID	151 [0x97]	ID for configuration data
Configuration Assembly Size	0	Length of configuration data in bytes (None in this example)
O->T (Output) AssemblyID	150 [0x96]	ID for Output Assembly data
O->T (Output) Assembly Size	6	Length of Output Assembly data in bytes
T->O (Input) AssemblyID	100 [0x64]	ID for Input Assembly data
T->O (Input) Assembly Size	14	Length of Input Assembly data in bytes

O->T Organizer to Target

T->O Target to Organizer

When the Scanner is configured with the above values, communication should be established. You should now be able to access the "Command details" from AssemblyID 150 (0x96) and "Feedback details" from AssemblyID 100 (0x64).



Users are strongly advised against configuring their assets directly to the public internet. By taking this precautionary measure, the risk of unauthorized and malicious cyber activities from external threats is significantly reduced.



Command examples

Before the actuator can engage movement, some general prerequisites must be fulfilled. Timing (e.g. when the actuator is still moving), environmental conditions and errors may indicate that the actuator is in a state where further operation is not possible.

General run prerequisites

Step	Read/ Write	Assembly Instance ID*	Action
1	Write	Command details AID 150 [0x96] Byte 0 Byte 1	"Position" must be set to = 64259 [0xFB03] for 'Stop'. To prevent unintended movement it is required to send a 'Stop' command before running the actuator.
2	Write	Feedback status details AID 100 [0x64] Byte 4	"Error Code" must be = 0 [0x00].
3	Write	Feedback status details AID 100 [0x64] Byte 3	"Status Flags" bit 2 (Overcurrent) must be = 0.
4	Write	Feedback status details AID 100 [0x64] Byte 3	"Status Flags" bit 5 (Heartbeat needed) must be = 0.
5	Write	Feedback status details AID 100 [0x64] Byte 3	"Status Flags" bit 6 (Actuator is running outside normal conditions) must be = 0.

^{*} AID 100 = Feedback / AID 150 = Command



Run the actuator outwards

Step	Read/ Write	Assembly Instance ID*	Action
1		-	Check that general run prerequisites are fulfilled.
2	Write	Command details AID 150 [0x96] Byte 2	"Current" must be set to a value. 0-250 [0x00-FA] = Current limit 0.25 A/bit 251 [0xFB] = Default current limit set via Actuator Connect™ 252-255 [0xFC-FF] = Reserved
3	Write	Command details AID 150 [0x96] Byte 3	"Speed" must be set to a value. 0-200 [0x00-FA] = Speed 0.5% /bit 201-250 [0xC9-FA] = 100% speed 251 [0xFB] = Default speed set via Actuator Connect 252-255 [0xFC-FF] = Reserved
4	Write	Command details AID 150 [0x96] Byte 4	"Soft Start" must be set to a value. 0-250 [0x00-FA] = Start ramp time 0.05 s/bit 251 [0xFB] = Default speed set via Actuator Connect 252-255 [0xFC-FF] = Reserved
5	Write	Command details AID 150 [0x96] Byte 5	"Soft Stop" must be set to a value. 0-250 [0x00-FA] = Stop ramp time 0.05 s/bit 251 [0xFB] = Default speed set via Actuator Connect 252-255 [0xFC-FF] = Reserved
6	Write	Command details AID 150 [0x96] Byte 0 Byte 1	"Position" must be set to = 64257 [0xFB01] for 'Run out'.
7**	Read	Feedback status details AID 100 [0x64] Byte 3	"Status Flags" bit 3 and bit 1 change to 1 to indicate that: Bit 3 = Actuator is running out Bit 1 = Endstop reached signal out

^{*} AID 100 = Feedback / AID 150 = Command

^{**} Optional

Run the actuator to target position (150 mm)

Step	Read/ Write	Assembly Instance ID*	Action
1		-	Check that general run prerequisites are fulfilled.
2	Write	Command details AID 150 [0x96] Byte 2	"Current" must be set to a value. 0-250 [0x00-FA] = Current limit 0.25 A/bit 251 [0xFB] = Default current limit set via Actuator Connect™ 252-255 [0xFC-FF] = Reserved
3	Write	Command details AID 150 [0x96] Byte 3	"Speed" must be set to a value. 0-200 [0x00-FA] = Speed 0.5% /bit 201-250 [0xC9-FA] = 100% speed 251 [0xFB] = Default speed set via Actuator Connect 252-255 [0xFC-FF] = Reserved
4	Write	Command details AID 150 [0x96] Byte 4	"Soft Start" must be set to a value. 0-250 [0x00-FA] = Start ramp time 0.05 s/bit 251 [0xFB] = Default speed set via Actuator Connect 252-255 [0xFC-FF] = Reserved
5	Write	Command details AID 150 [0x96] Byte 5	"Soft Stop" must be set to a value. 0-250 [0x00-FA] = Stop ramp time 0.05 s/bit 251 [0xFB] = Default speed set via Actuator Connect 252-255 [0xFC-FF] = Reserved
6	Write	Command details AID 150 [0x96] Byte 0 Byte 1	"Position" must be set to = 1500 [0x05DC] for 'Run to Target Position 150 mm'.
7**	Read	Feedback status details AID 100 [0x64] Byte 3	"Status Flags" bit 3 or bit 4 change to 1 to indicate that: Bit 3 = Actuator is running out Bit 4 = Actuator is running in



Clear error in overcurrent situation

If an overcurrent occurs, the actuator will be stopped and blocked in that direction until an activation in the opposite direction has been made or the system has been re-powered.

Step	Read/ Write	Assembly Instance ID*	Action
1	Read	Feedback status details AID 100 [0x64] Byte 3	Confirm that "Status Flags" bit 2 is = 1 for 'Overcurrent'
2	Write	Command details AID 150 [0x96] Byte 0 Byte 1	"Position" must be set to run in the opposite direction of the blockage Set to = 64257 [0xFB01] for 'Run out' or Set to = 64258 [0xFB02] for 'Run in'
3	Read	Feedback status details AID 100 [0x64] Byte 3	"Status Flags" bits change to 1 to indicate that either: Bit 3 = Actuator is running out Bit 4 = Actuator is running in Bit 1 = Endstop reached out Bit 0 = Endstop reached in

^{*} AID 100 = Feedback / AID 150 = Command



^{**} Optional

Assembly data

When controlling the actuator from the EtherNet/IP controller, it is important to understand the input and output data. For EtherNet/IP this is defined by the EDS file. The specific data is described in the tables below.

Assembly Data Output

Output Assembly Instance ID150 [0x96] Class 1 implicit I/O messaging								
Byte 5 [MSB]								
Soft Stop	Soft Start	Speed	Current	Posi	tion			

Assembly Instance ID	Byte(s)	Command	Data type	Details	Description	Scaling
				0–64255 [0x0000-FAFF]	Run to position	0.1 mm/bit
				64256 [0xFB00]	Clear Error Codes (see AID 100 [0x64] Byte 4)	
				64257 [0xFB01]	Run out	
	Byte 0 Byte 1	Position	UINT16	64258 [0xFB02]	Run in	
	руце т			64259 [0xFB03]	Stop	
				64260 [0xFB04]	Recovery run out	
				64261 [0xFB05]	Recovery run in	
150 [0x96]				64262–65535 [0xFB06-FFFF]	Invalid value, actuator will not run	
			UINT8	0–250 [0x00-FA]	Maximum current limit	0.25 A/bit
	Byte 2	Current		251 [0xFB]	Use default current value	
				252–255 [0xFC-FF]	Invalid value, actuator will not run	
				0–200 [0x00-C8]	Speed	0.5%/bit
	Byte 3	3 Speed	UINT8	201–250 [0xC9-FA]	Use 100% speed	
	byte 3			251 [0xFB]	Use default speed value	
				252–255 [0xFC-FF]	Invalid value, actuator will not run	



Assembly Data Output

Assembly Instance ID	Byte(s)	Command	Data type	Details	Description	Scaling
			UINT8	0–250 [0x00-FA]	Start ramping time	0.05 s/bit
	Byte 4	Soft Start		251 [0xFB]	Use default soft start value	
150 [0x96]				252–255 [0xFC-FF]	Invalid value, actuator will not run	
150 [0890]		rte 5 Soft Stop U	UINT8	0–250 [0x00-FA]	Stop ramping time	0.05 s/bit
	Byte 5			251 [0xFB]	Use default soft stop value	
				252–255 [0xFC-FF]	Invalid value, actuator will not run	

Assembly Data Input

Input Assembly Instance ID100 [0x64] Class 1 implicit I/O messaging										
Byte 7	Byte 7 Byte 6 Byte 5 Byte 4 Byte 3 Byte 2 Byte 1 Byte 0 [LSB]									
AUX Input										

Assembly Instance ID	Byte(s)	Status	Data type	Details	Description	Scaling
				0–64255 [0x0000-FAFF]	Position of the actuator piston	0.1 mm/bit
	Byte 0	Position	LUNIT16	64256-65023 [0xFB00-FDFF]	Reserved	
	Byte 1		UINT16	65024 [0xFE00]	Position lost	
				65025-65535 [0xFE01-FFFF]	Reserved	
100 [0x64]			Current UINT8	0 [0x00]	Not running	0.25 A/bit
				1-250 [0x00-FA]	Measured motor current	0.23 AVDIT
	Byte 2	Byte 2 Current		251-253 [0xFB-FD]	Reserved	
				254 [0xFE]	Fault in current measurement circuit	
				255 [0xFF]	Reserved	



Assembly Data Input

Assembly Instance ID	Byte(s)	Status	Data type	Details	Description	Scaling	
				b0	Endstop reached in		
				b1	Endstop reached out		
				b2	Overcurrent		
						b3	Running out
	Byte 3	Status Flags	UINT8	b4	Running in	8-bit independent status indicators	
				b5	Communication heartbeat needed		
				b6	Actuator is running outside nominal conditions		
				b7	Reserved. Always high		
				0 [0x00]	No error detected		
				1 [0x01]	'Run' command overruled		
				2 [0x02]	Position sensor		
				3 [0x03]	Overvoltage		
100 [064]				4 [0x04]	Undervoltage		
100 [0x64]				5 [0x05]	Communication sync.	8-bit error code showing the currently active error	
				6 [0x06]	Endstop switch		
	Byte 4	Error Code	UINT8	7 [0x07]	Temperature		
	Dyte 4	Lifor Code	Olivio	8 [0x08]	Motor controller	with the highest priority only	
				9 [0x09]	Internal power supply		
				10 [0x0A]	Internal current measurement		
				11 [0x0B]	Parallel arbitration		
				12 [0x0C]	Position not changing		
				13 [0x0D]	Position initialisation not possible		
			_	14 [0x0E]	Alone in parallel system		
				15 [0x0F]	Incorrect number in parallel system		



Assembly Data Input

Assembly Instance ID	Byte(s)	Status	Data type	Details	Description	Scaling
	Byte 4	Faren Cada	UINT8	254 [0xFE]	Other internal error (Not specified)	8-bit error code showing the currently active error
		Error Code		255 [0xFF]	Other external error (Not specified)	with the highest priority only
100 [0x64]	Byte 5		UINT16	0-4015 [0x0000-0FAF]	Speed of actuator piston	0.1 mm/s / bit
	Byte 6			4016-65535 [0x0FB0-FFFF]	Reserved	
			UINT8 -	b0-b1	Input 1 level	250/ VCC / h:+
	5. 7	Byte 7 AUX Input		b2-b3	Input 2 level	25% VCC / bit
	Byte /			b4-b5	Reserved	
				b6-b7	Reserved	Always high

Assembly Data Input (Parallel feedback)

Input Assembly Instance ID100 [0x64] Class 1 implicit I/O messaging Only for parallel feedback							
Byte 13 [MSB]							
Status Flags	Error Group		Error S	Source			

Assembly Instance ID	Byte(s)	Command	Data type	Details	Description	Unit
100 [0x64]	Byte 8 Byte 9 Byte 10 Byte 11	Error Source	UINT32	0 [0x00000000]	No error is active on any actuator in parallel system, or error source ID is irrelevant ("Parallel start-up" error is reported by an actuator still connected to the system)	32-bit IP address
				1-4294967295 [0x0000001- FFFFFFF]	IP address of the actuator with highest priority error	

Assembly Data Input (Parallel feedback)

Assembly Instance ID	Byte(s)	Status	Data type	Details	Description	Unit	
				0 [0x00]	No error detected		
				1 [0x01]	Current overload		
				2 [0x02]	Hardware		
				3 [0x03]	Temperature		
				4 [0x04]	Overvoltage		
				5 [0x05]	Undervoltage		
				6 [0x06]	Analogue input out of range error (N/A for bus interfaces)		
		rte 12 Error Group		7 [0x07]	Position not changing		
	Pyto 12			8 [0x08]	Run signal overruled	8-bit error code indicating the currently active error of highest priority on any actuator in the parallel system	
	byte 12			9 [0x09]	Position initialisation not possible		
100 [0x64]				10 [0x0A]	Parallel start-up		
				11 [0x0B]	Parallel running		
				12 [0x0C]	BLDC motor		
				13 [0x0D]	Endstop switch		
				14 [0x0E]	Parallel communication		
				15 [0x0F]	Parallel setup stopped		
				24 [0x18]	Other error		
				25 [0x19]	Position lost		
				b0	Parallel endstop reached out	8-bit independent status indicators	
		C+ >+ · · -	UINT8	b1	Parallel endstop reached in		
	Byte 13	rte 13 Status Flags		b2	Parallel running outside nominal conditions		
				b3-b7	Reserved		

Error codes

Error	Description
0	No error detected
	No LINAK defined error detected
	'Run' command overruled
1	As a safety precaution to prevent unintentional movement at power-up, the actuator will not run until a 'Stop' command or 'Clear error' command has been sent.
	Position sensor
2	Position sensors are outside of expected operating range. VCC motor OK. Example: 10 pulses were reported on one Hall sensor and no Hall pulses on the other. Send 'Clear error' command to clear error. If the error persists, contact LINAK or replace the product.
	Overvoltage
3	Input supply voltage is above operating voltage level. Consult the documentation for correct voltage levels. The error will automatically be cleared when voltage is within operating limits.
	Undervoltage
4	Input supply voltage is below operating voltage level. Consult the documentation for correct voltage levels. The error will automatically be cleared when voltage is within operating limits.
	Communication sync
5	Heartbeat from the master is not within the expected heartbeat interval. Consult the documentation for minimum requirements for heartbeat interval.
_	Endstop switch (N/A for bus interfaces)
6	Endstop switches are behaving unexpectedly. Example: Both endstop switches have been activated simultaneously for more than 100 ms. Perform the initialization process by running the actuator fully extended and retracted.
	Temperature
7	Internal actuator temperature is above operating limit. Consult the documentation for correct temperature levels. The error will automatically be cleared when the temperature is within operating limits.
8	Motor controller
	Internal motor controller hardware error. Send 'Clear error' command to clear error. If the error persists, contact LINAK or replace the product.
9	Internal power supply
	The internal power supply is behaving unexpectedly. Send 'Clear error' command to clear error. If the error persists, contact LINAK or replace the product.
	Internal current measurement
10	Internal current reference is outside the expected limits. Send 'Clear error' command to clear error. If the error persists, contact LINAK or replace the product.
11	Parallel arbitration
	Start-up parallel configuration procedure in progress.



Error codes

Error	Description
	Position not changing
12	Internal position sensor is behaving unexpectedly and motor might stall. Please check your application for blockage or other irregularities. If the error persists, contact LINAK or replace the product.
13	Position initialisation not possible
	Internal initialisation parameters missing. Contact LINAK.
14	Alone in parallel system
14	Incorrect number of actuators in parallel system.
15	Incorrect number in parallel system
1.0	Incorrect number of actuators in parallel system or wrongly configured
	Other internal error (Not specified)
254	Unspecified internal hardware/software error. Send 'Clear error' command to clear error. If the error persists, contact LINAK or replace the product.
255	Other external error (Not specified)
	Unspecified external hardware/software error. Please inspect your application for possible issues. Send 'Clear error' command to clear error.

Parallel error codes

Error	Description
0	No error detected
	No LINAK defined error detected
1	Current overload
	Current draw is above allowed operating limit. Reduce load, send a 'Clear error' command, and run the actuator in the opposite direction.
	Hardware
2	Internal hardware error. Send 'Clear error' command to clear error. If the error persists, contact LINAK or replace the product.
	Temperature
3	Internal actuator temperature is above operating limit. Consult the documentation for correct temperature levels. The error will automatically be cleared when the temperature is within operating limits.
4	Overvoltage
	Input supply voltage is above operating voltage level. Consult the documentation for correct voltage levels. The error will automatically be cleared when voltage is within operating limits.
5	Undervoltage
	Input supply voltage is below operating voltage level. Consult the documentation for correct voltage levels. The error will automatically be cleared when voltage is within operating limits.



Parallel error codes

Error	Description
	Analogue input out of range (N/A for bus interfaces)
6	Analogue input signal is outside operating limits. Servo or Proportional. Consult the documentation for correct input signal.
	Position not changing
7	Internal position sensor is behaving unexpectedly and motor might stall. Please check your application for blockage or other irregularities. If the error persists, contact LINAK or replace the product.
	Run signal overruled
	Communication has been overruled by a higher priority input. Communication is split into the following priorities:
8	1. Bus communication (CAN bus, EtherNet/IP™, etc.)
	2. LINAK service tool (Actuator Connect™)
	3. Manual run using Red and Black wires
	Send a 'Clear error' command to continue.
9	Position initialisation not possible
	Internal initialisation parameters missing. Contact LINAK.
	Parallel start-up
10	Error in parallel setup. The number of connected actuators does not match your configuration. Check the configuration by using the LINAK tool Actuator Connect.
11	Parallel running
11	The actuators are performing the internal setup and are not ready for operation.
	BLDC motor
12	Internal hardware error. Send 'Clear error' command to clear error. If the error persists, contact LINAK or replace the product.
	Endstop switch (N/A for bus interfaces)
13	Endstop switches are behaving unexpectedly. Both endstop switches have been activated simultaneously for more than 100 ms. Perform the initialization process by running the actuator fully extended and retracted.
	Parallel communication
14	Error in internal parallel communication. More than 5 communication errors in 500 ms. Please check the wire connections and re-power the complete setup.
	Parallel setup stopped
15	One or more actuators cannot comply with commands and stop. Master commands 'Stop' to other actuators in the network. Send 'Clear error' command to clear error. If the error persists, check your application and wire connections and re-power your complete setup.
	Other error
24	Actuator receives an undefined error code. This can be due to outdated firmware. Send 'Clear error' command to clear error. If the error persists, contact LINAK or replace the product.
	Position lost
25	Follow the relevant initialisation procedures by running the actuators from fully retracted to fully extended. If the error persists, contact LINAK or replace the product.

Contacts FACTORIES Denmark - Headquarters LINAK A/S +45 73 15 15 15 Phone: +45 74 45 80 48 Fax (Sales): +45 73 15 16 13 www.linak.com Web: China LINAK (Shenzhen) Actuator Systems, Ltd. Phone +86 755 8610 6656 +86 755 8610 6990 Web: www.linak.cn Slovakia LINAK Slovakia s.r.o. +421 51 7563 444 Phone: Web: www.linak.sk Thailand LINAK APAC Ltd. +66 33 265 400 Web: www.linak.com LINAK U.S. Inc. Americas Headquarters +1 502 253 5595 Phone: +1 502 253 5596 Web: www.linak-us.com www.linak-latinamerica.com

```
SUBSIDIARIES
Australia
                                                     Japan
LINAK Australia Pty. Ltd
                                                     LINAK K.K.
                                                                 81-45-533-0802
            +61 3 8796 9777
Phone:
                                                     Phone:
            +61 3 8796 9778
                                                                 81-45-533-0803
E-mail:
                                                     E-mail:
                                                                 linak@linak.ip
            sales@linak.com.au
Web:
            www.linak.com.au
                                                                 www.linak.jp
                                                     Web:
Austria
                                                     Malaysia
LINAK Zweigniederlassung - Österreich (Wien)
                                                     LINAK Actuators Sdn. Bhd.
                                                                 +60 4 210 6500
Phone:
            +43 (1) 890 7446
                                                     Phone:
            +43 (1) 890 744615
                                                                 +60 4 226 8901
                                                     E-mail:
E-mail:
                                                                 info@linak-asia.com
            info@linak.de
            www.linak.at - www.linak.hu
                                                     Web:
                                                                 www.linak.my
Web:
                                                     Netherlands
Belgium
LINAK Actuator-Systems NV/SA
                                                     LINAK Actuator-Systems B.V.
(Belgium & Luxembourg)
Phone: +32 (0)9 230 01 09
                                                     Phone:
                                                                 +31 76 5 42 44 40 /
                                                                 +31 76 200 11 10
                                                     E-mail:
                                                                 info@linak.nl
E-mail:
            beinfo@linak.be
Web:
            www.linak.be - www.fr.linak.be
                                                     Web:
                                                                 www.linak.nl
Brazil
                                                     New Zealand
LINAK Do Brasil Comércio De Atuadores Ltda.
                                                     LINAK New Zealand Ltd
                                                                 +64 9580 2071
            +55 (11) 2832 7070
Phone:
                                                     Phone:
            +55 (11) 2832 7060
                                                                 +64 9580 2072
Fax:
E-mail:
            info@linak.com.br
                                                     E-mail:
                                                                 nzsales@linak.com.au
Web:
            www.linak.com.br
                                                     Web:
                                                                 www.linak.com.au
Canada
                                                     Norway
LINAK Canada Inc.
Phone: +1 502 253 5595
                                                     LINAK Norge AS
                                                                 +47 32 82 90 90
                                                     Phone:
                                                     E-mail:
                                                                 info@linak.no
www.linak.no
            +1 416 255 7720
Fax:
E-mail:
                                                     Web:
            info@linak.ca
Web:
            www.linak-us.com
                                                     Poland
                                                     LINAK Polska
Czech Republic
                                                     LINAK Danmark A/S (Spólka Akcyjna)
Phone: +48 22 295 09 70 /
LINAK C&S s.r.o.
           +42 058 174 1814
Phone:
           +42 058 170 2452
info@linak.cz
                                                                 +48 22 295 09 71
E-mail:
                                                     E-mail:
                                                                 info@linak.pl
Web:
            www.linak.cz - www.linak.sk
                                                     Web:
                                                                 www.linak.pl
Denmark - International
                                                     Republic of Korea
LINAK International
Phone: +45 73 15 15 15
                                                     LINAK Korea Ltd.
                                                                 +82 2 6231 1515
                                                     Phone:
E-mail
            info@linak.com
                                                     Fax:
                                                                 +82 2 6231 1516
            www.linak.com
                                                     E-mail:
Web:
                                                                 info@linak.kr
                                                     Web:
                                                                 www.linak.kr
Denmark - Sales
                                                     Slovakia
LINAK Danmark A/S
Phone:
            +45 86 80 36 11
                                                     LINAK Slovakia S.R.O.
            +45 86 82 90 51
                                                                 +421 51 7563 444
Fax:
                                                     Phone:
           linak@linak-silkeborg.dk
www.linak.dk
E-mail:
                                                     Web:
                                                                 www.linak.sk
Web:
                                                     Spain
Finland
                                                     LINAK Actuadores, S.L.u
LINAK OY
                                                                 +34 93 588 27 77
                                                     Phone:
Phone:
            +358 10 841 8700
                                                     Fax:
E-mail:
                                                                 +34 93 588 27 85
                                                                 esma@linak.es
            linak@linak.fi
E-mail:
Web:
            www.linak.fi
                                                     Web:
                                                                 www.linak.es
                                                     Sweden
France
LINAK France E.U.R.L
                                                     LINAK Scandinavia AB
            +33 (0) 2 41 36 34 34
                                                                 +46 8 732 20 00
Phone:
                                                     Phone:
            +33 (0) 2 41 36 35 00
linak@linak.fr
                                                     Fax:
                                                                 +46 8 732 20 50
E-mail
                                                     E-mail:
                                                                 info@linak.se
Web:
            www.linak.fr
                                                     Web:
                                                                 www.linak.se
Germany
                                                     Switzerland
LINAK GmbH
                                                     LINAK AG
            +49 6043 9655 0
                                                                 +41 43 388 31 88
Phone:
                                                     Phone:
Fax:
            +49 6043 9655 60
                                                     Fax:
                                                                 +41 43 388 31 87
            info@linak.de
E-mail
                                                     E-mail:
                                                                 info@linak.ch
Web:
            www.linak.de
                                                     Web:
                                                                 www.linak.ch - www.fr.linak.ch
                                                                 www.it.linak.ch
India
LINAK A/S India Liaison Office
                                                     Taiwan
            +91 120 4531797
                                                     LINAK (Shenzhen) Actuator systems Ltd.
Phone:
                                                     Taiwan Representative office
Phone: +886 2 272 90068
Fax:
            +91 120 4786428
                                                     Phone:
E-mail:
            info@linak.in
Web:
            www.linak.in
                                                     Fax:
                                                                 +886 2 272 90096
                                                     E-mail:
                                                                 sales@linak.com.tw
Ireland
                                                     Weh:
                                                                 www.linak.com.tw
LINAK LIK Limited (Ireland)
            +44 (0)121 544 2211
Phone:
                                                     LINAK ith, ihr. San, ve Tic. A.S.
Fax:
            +44 (0)121 544 2552
            +44 (0)796 855 1606 (UK Mobile)
                                                                 + 90 312 4726338
                                                     Phone:
            +35 387 634 6554 (Rep.of Ireland Mobile) Fax:
                                                                 + 90 312 4726635
E-mail:
                                                     E-mail:
                                                                 info@linak.com.tr
            sales@linak.co.uk
Web:
            www.linak.co.uk
                                                     Web:
                                                                 www.linak.com.tr
                                                     United Kingdom
Italy
LINAK ITALIA S.r.I.
```

LINAK UK Limited

+44 (0)121 544 2211

+44 (0)121 544 2552

sales@linak.co.uk

www.linak.co.uk

Phone:

E-mail:

Web:

Fax:

+39 02 48 46 33 66

+39 02 48 46 82 52

info@linak.it

www.linak.it

Phone:

Fax: E-mail:

Weh:

```
Argentina SRL

Phone: 011-4303-8989 / 8900
E-mail:
            info@novotecargentina.com
            www.novotecargentina.com
Web:
Colombia
MEM Ltda
Phone:
            +[57] (1) 334-7666
             +[57] (1) 282-1684
E-mail:
            servicioalcliente@memltda.com.co
Web:
            www.mem.net.co
India
Mechatronics Control Equipments India Pvt Ltd
Phone:
            +91-44-28558484. 85
            bala@mechatronicscontrol.com
Web:
            www.mechatronicscontrol.com
Indonesia
PT. Himalava Everest Java
            +6 221 544 8956 /+6 221 544 8965
Phone:
Fax:
            +6 221 619 1925
            +6 221 619 4658
hejplastic-div@centrin.net.id
Fax (Sales):
E-mail:
Web:
            www.hej.co.id
Israel
NetivTech LTD
            +972 55-2266-535
Phone:
            +972 2-9900-560
info@NetivTech.com
Email:
Web:
            www.netivtech.com
Singapore
Servo Dynamics Pte Ltd
            +65 6844 0288
Phone:
            +65 6844 0070
E-mail:
            servodynamics@servo.com.sq
South Africa
Industrial Specialised Applications CC
Phone:
            +27 011 466 0346
            gartht@isagroup.co.za
E-mail:
Web:
             www.isaza.co.za
United Arab E...
Mechatronics
Phone: +971 4 267 4311
United Arab Emirates
            +971 4 267 4312
E-mail:
            mechtron@emirates.net.ae
```

DISTRIBUTORS