

LINAK® offers limited warranty to its customers against defects in DESKLINE products (the "*Products*") in accordance with the below (the "*Warranty*");

1. Warranty

For a period of 60 months from production of DESKLINE Products, LINAK warrants the Products to conform to written specifications and to be free from defects in material and workmanship under use and service, unless otherwise agreed. Batteries only carry a 12 months' warranty. Hereinafter referred to as the "*Warranty Period*".

The Production date is stipulated on the Product label on the Product.

The Warranty provided by LINAK is exclusive and in lieu of all other warranties, express or implied including warranties of merchantability and fitness for a particular purpose, whether pertaining to the Product and whether arising by law, custom, conduct, or usage or trade.

2. Warranty Claims

If you discover defects subject to Warranty within the Warranty Period, you shall in writing inform LINAK of such alleged defects and the Product shall then be sent to LINAK or to any other address determined and designated by LINAK with freight and insurance paid by the sender, accompanied by a description of the reason for such return.

If LINAK accepts that the Product is defective under this Warranty and you have complained within the Warranty Period, LINAK will at its sole discretion replace or repair free of charge or credit such defective Products. If Products are replaced or repaired by LINAK, LINAK will at its own cost dispatch the new or repaired Products to you.

Repair under the Warranty will under no circumstances be performed outside LINAK place of business.

LINAK will reimburse you for the freight costs incurred in sending defective Products from your place of business for the original delivery to LINAK place of business or other address designated by LINAK, but only if LINAK has approved in writing of the method of dispatch and the costs incurred prior to the dispatch of the Products.

If the failure analysis by LINAK shows that the returned Product is not defective under this Warranty, LINAK may return the Product to you at your cost and risk, and LINAK may charge a fee for the time and materials used in analysing the allegedly defective Product.

3. Limitation on and Exceptions from Warranty

The Warranty will only be valid in so far as Products have been used and maintained correctly and have not been tampered with. Furthermore, the Products must not be exposed to violent treatment and all repairs must be carried out at a service centre, which is authorised to repair LINAK Products.

LINAK does not extend Warranty to any warranty claim arising from:

- (a) defects which were not present in the Product when delivered to the customer, for example defects caused by third party hardware or software,
- (b) any alteration or modification to the Product, except those alterations or modifications made by LINAK or specifically agreed to by LINAK in writing, or
- (c) usage of the Products in non-DESKLINE applications. DESKLINE applications include:

- a. desks (for the office, home, or educational institution),
- b. display, monitor and TV stands,
- c. podiums,

- d. interactive kiosks and terminals,
- e. height-adjustable kitchen solutions (tables, extractor hoods and cupboards), and
- f. workstations and retail solutions.

4. Miscellaneous

Otherwise than here addressed, your purchase of DESKLINE Products from LINAK will be subject to Terms and Conditions of Sale and Delivery available at our homepage. For technical enquiries, please consult the Product User Manual available on our website.

End users of DESKLINE Products shall refer any claims and questions regarding warranty to the retailer or application manufacturer where they bought their product from.

Version as of 1 October 2020